

LIMITED WARRANTY STATEMENT TOSHIBA PORTABLE EXTERNAL HARD DISK DRIVE

The Toshiba USB External Hard Disk Drive ("Product" or "goods") you have purchased from Toshiba or a Toshiba Authorised Reseller comes with a three (3) year warranty from date of purchase. This expressed limited warranty ("Warranty") extends only to the original purchaser and cannot be transferred to anyone. For more information and complete Product warranty terms and conditions please visit our website at <http://www.mytoshiba.com.au/support/warranty/statements> or call our Toshiba Support Centre.

CONSUMER GUARANTEES (AUSTRALIA ONLY)

Consumer Guarantees apply to goods bought on or after 1 January 2011 by a consumer from a Supplier, in the course of a normal trade (not by way of auction where the auctioneer acts as agent of the owner(s)), and where the goods are normally used for personal, domestic or household purposes.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Warranty is not intended to and does not limit your rights with respect to the Consumer Guarantees (in Australia) or Consumer Guarantees Act (in New Zealand).

HOW TO OBTAIN SERVICE

During the warranty period, your sales receipt or proof of purchase is required to receive warranty service. If the Product fails during normal and proper use within its Warranty period, return the Product to your place of purchase for replacement or refund. If your place of purchase is no longer trading contact the Toshiba Support Centre.

The return of your goods will result in loss of any user-generated data. It includes, but not limited to, for example: songs, photos and electronic documents. Please ensure you have made a back-up copy of any data saved on your goods.

TOSHIBA SUPPORT CENTRE

Toshiba provides limited complimentary technical phone support, during normal business hours, 5 days a week, for 90 days following the new purchase of your Product.

Australia : 13 30 70

New Zealand : 0800 445 439

If the warranty service provided does not meet the offer outlined, please detail your concerns to Customer Support, by a letter addressed to the below or email to customerrelations@toshiba-tap.com.

Toshiba Client Solutions ANZ Pty Limited
PO BOX 350
NSW 1670, Australia

Toshiba Client Solutions ANZ Pty Limited (HO)
or L3, Building C, 12-24 Talavera Rd
North Ryde, NSW 2113, Australia

PRIVACY STATEMENT

Information supplied by you is used by Toshiba to process your request and to perform a warranty action. No information will be disclosed without your permission. Refer to Toshiba's website <http://www.toshiba.com.au/privacy.html> for more information. You have a right of access to information which Toshiba may hold about you. You may request the correction of that information.